

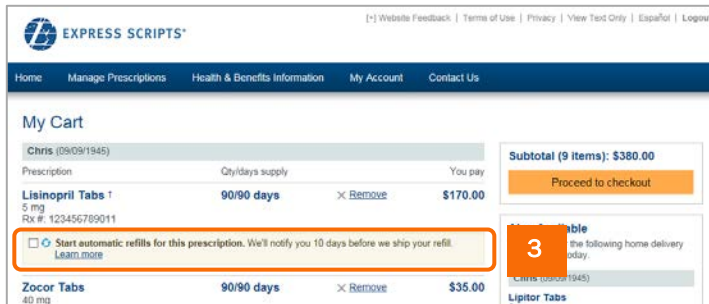
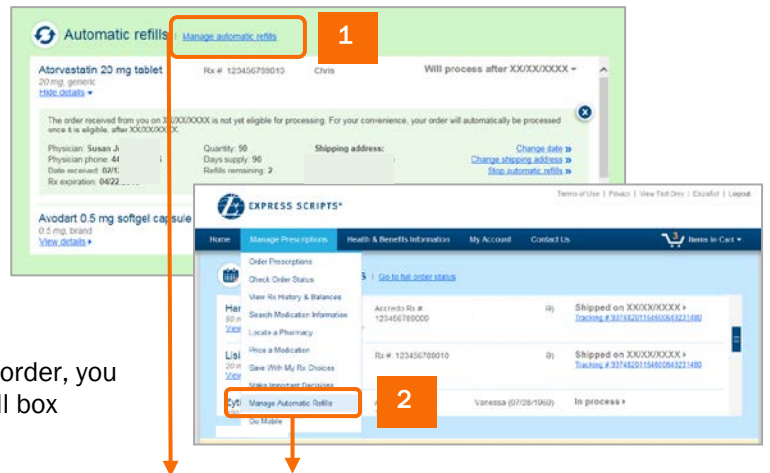
# Automatic Refills help you to stay on track

Receive refills before running out with Express Scripts' automatic refills program.

Enrolling in automatic refills gives you the peace of mind that your prescription will be automatically refilled and mailed to you before you run out. We will notify you two weeks before the refill date to let you know that your refill is about to be processed. You'll still have time to notify us if you wish to change the shipping date.

There are 3 ways to enroll eligible\* prescriptions:

- Automatic refills on the home page:** Click 'Manage automatic refills.' Complete the Automatic Refills page.
- Automatic Refills page:** Select "Manage Automatic Refills" from the menu under "Manage Prescriptions" to view all eligible prescriptions. Simply click "Start Automatic Refills" beside prescriptions you want to enroll.
- During checkout in My Cart:** When placing an order, you will see the option to check the automatic refill box beside eligible prescriptions.



- \* A prescription is eligible for automatic refills if:
- 1) It is dispensed by the Express Scripts Pharmacy<sup>SM</sup>, and
  - 2) It is for a long-term/maintenance medicine(s), and
  - 3) It is for at least a 56-day supply.

Certain drugs, such as controlled substances, over-the-counter medicines, and specialty drugs, are not eligible.

To remove a prescription from automatic refills:

- Automatic Refills section on the home page:** Select "Stop automatic refills" beside the prescriptions you wish to remove, or
- Automatic Refills page:** Select "Stop automatic refills" beside the prescriptions you wish to remove.

You can also manage your automatic refills by changing the upcoming ship date to one that meets your needs better. Questions: Check "Contact Us" menu or see your member ID card.

