How to Activate Your Hearing Plan

1. Call us at 800.480.0558

2. Provide us with your group name and account number as written below:
   
   Account Name: TWU Local 100
   Account #: 8100H

3. We will make an appointment for you or a family member at your nearest hearing provider.
In-Network Device: Covered
GHS provides a ‘covered in full’ hearing device.

<table>
<thead>
<tr>
<th>Level</th>
<th>GHS FORMULARY PRODUCT</th>
<th>GHS PRICING (PER EAR)*</th>
<th>MEMBER OUT-OF-POCKET PER EAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entry</td>
<td>Relate (Basic)</td>
<td>$495</td>
<td>COVERED</td>
</tr>
</tbody>
</table>

With prior authorization, other devices (levels) can be considered to meet a patient's needs.

In-Network Discount Schedule: Open Access
A significantly discounted pricing schedule for hearing products and related services outside the covered device schedule shall be offered, which will follow the price ranges below based on the level of technology (professional services included).

<table>
<thead>
<tr>
<th>Technology Level</th>
<th>Device Price (Per Ear)</th>
<th>Member Cost (Per Ear)</th>
<th>Plan Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic - Relate</td>
<td>$495</td>
<td>$0</td>
<td>$495</td>
</tr>
<tr>
<td>Reserve - Relate</td>
<td>$949</td>
<td>$449</td>
<td>$500</td>
</tr>
<tr>
<td>Essential</td>
<td>$1,099</td>
<td>$599</td>
<td>$500</td>
</tr>
<tr>
<td>Standard</td>
<td>$1,399</td>
<td>$899</td>
<td>$500</td>
</tr>
<tr>
<td>Advanced</td>
<td>$1,899</td>
<td>$1,399</td>
<td>$500</td>
</tr>
<tr>
<td>Premium</td>
<td>$2,399</td>
<td>$1,899</td>
<td>$500</td>
</tr>
</tbody>
</table>

*Members have flexibility to apply their allowance to any hearing device under this schedule.

About Hearing Loss
Many people are unaware that their hearing has deteriorated, and are thus reluctant to seek help. Hearing loss does not just affect you as an individual, but it affects everyone around you. Most hearing loss is irreversible and cannot be cured. However, with the aid of modern digital devices, you can hear more effectively.

SIGNS OF HEARING LOSS
- Difficulty hearing in noisy environments
- The need for frequent repetition
- Responding inappropriately to conversation
- Refraining from favorite hobbies and activities
- Mistakes in the workplace

POTENTIAL EFFECTS OF HEARING LOSS
- Anxiety, irritability, and helplessness
- Stress, depression and paranoia
- Isolation and social withdrawal
- Increased risk to personal safety (e.g. not hearing fire alarms)
- Reduced job productivity and costly errors

About Us
General Hearing Services (GHS) offers a vast network of state certified and licensed audiologists that are highly educated and trained. We carry the latest technologically advanced hearing instruments and will provide you with expert diagnosis and individualized care.

Provider Network
Our provider network, powered by EPIC, is comprised of professional Audiologists and ENT physicians, with convenient locations in all 50 states. It represents the largest accredited network of its kind in the nation, with over 5,000 participating providers.

Warranty
Basic, Entry, Standard, Essential, Advanced or Premium Level hearing products:
3-year warranty against a one time loss and damage, and a 1-year supply of batteries — free

Bronze Hearing Plan Benefits
- Comprehensive hearing screening covered in full
- Hearing devices are available once every 2 years
- $500 per ear maximum benefit covered by TWU Local 100

OR
Your benefit allowance can also be applied toward any digital hearing device offered at in-network locations

- A significantly discounted pricing schedule for hearing products and related services, including the latest technology, at up to 50% off Manufacturer’s Suggested Retail Price (MSRP)
- Many brands and models to choose from, such as Phonak, Starkey, Unitron and more