FAMILY DISCOUNT PLAN
An exclusive National Hearing Care Program that provides affordable services to Actives and Retirees, as well as their families

ACCOUNT 1008H

Activating Your Hearing Pass

1. Call us at 800.480.0558

2. Let us know you are a GHS Hearing Pass member and provide us with the following:
   - Account Name: TWU Local 100
   - Account #: 1008H

3. You will receive a 6 digit referral number and we will recommend a provider location nearest to you.

4. You are now ready to make an appointment, for you or any family member that requires hearing services.

FOR MORE INFORMATION: 800.480.0558
### About Us

General Hearing Services (GHS) offers a vast network of state certified and licensed audiologists that are highly educated and trained. We carry the latest technologically advanced hearing instruments and will provide you with expert diagnosis and individualized care.

### Provider Network

Our provider network, powered by EPIC, is comprised of professional Audiologists and ENT physicians, with convenient locations in all 50 states. It represents the largest accredited network of its kind in the nation, with over 5,000 participating providers.

### Hearing Pass Savings

#### IN-NETWORK DISCOUNT SCHEDULE

<table>
<thead>
<tr>
<th>Levels</th>
<th>Degree of Hearing Loss</th>
<th>Typical MSRP (Per Ear)</th>
<th>GHS Pricing (Per Ear)</th>
<th>Average Member Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>Mild to Moderate</td>
<td>$1,150</td>
<td>$495</td>
<td>$655</td>
</tr>
<tr>
<td>Reserve</td>
<td>Mild to Moderate</td>
<td>$1,350</td>
<td>$949</td>
<td>$401</td>
</tr>
<tr>
<td>Entry</td>
<td>Mild to Moderate</td>
<td>$1,400</td>
<td>$999</td>
<td>$401</td>
</tr>
<tr>
<td>Essential</td>
<td>Mild to Moderate</td>
<td>$1,650</td>
<td>$1,099</td>
<td>$551</td>
</tr>
<tr>
<td>Standard</td>
<td>Moderate</td>
<td>$2,250</td>
<td>$1,299</td>
<td>$951</td>
</tr>
<tr>
<td>Advanced</td>
<td>Moderate to Severe</td>
<td>$2,700</td>
<td>$1,899</td>
<td>$801</td>
</tr>
<tr>
<td>Premium</td>
<td>Moderate to Severe</td>
<td>$3,500</td>
<td>$2,399</td>
<td>$1,101</td>
</tr>
</tbody>
</table>

### Hearing Pass Benefits

- Comprehensive hearing screening covered in full
- A significantly discounted pricing schedule offered for hearing products and related services, including the latest technology at up to 50% off Manufacturers Suggested Retail Pricing (MSRP)
- Access to many makes and models by all major manufacturers at in-network locations; Phonak, Starkey, Unitron and more
- **WARRANTY**
  - All hearing products: 3-year warranty against a one time loss and damage, and a 1-year supply of batteries — free.
  - **Premium Level:** 5-year supply of batteries.

### About Hearing Loss

Many people are unaware that their hearing has deteriorated, and are thus reluctant to seek help. Hearing loss does not just affect you as an individual, but it affects everyone around you. Most hearing loss is irreversible and cannot be cured. However, with the aid of modern digital devices, you can hear more effectively.

#### SIGNS OF HEARING LOSS

- Difficulty hearing in noisy environments
- The need for frequent repetition
- Responding inappropriately to conversation
- Refraining from favorite hobbies and activities
- Mistakes in the workplace

#### POTENTIAL EFFECTS OF HEARING LOSS

- Anxiety, irritability, and helplessness
- Stress, depression and paranoia
- Isolation and social withdrawal
- Increased risk to personal safety (i.e. not hearing fire alarms)
- Reduced job productivity and costly errors

---

1 in 6 people have a diagnosed hearing loss

People lose about $1,000 income for every 10% increase in hearing loss

30% of employees suspect they have a hearing loss and have not sought treatment

---

About Hearing Loss

Many people are unaware that their hearing has deteriorated, and are thus reluctant to seek help. Hearing loss does not just affect you as an individual, but it affects everyone around you. Most hearing loss is irreversible and cannot be cured. However, with the aid of modern digital devices, you can hear more effectively.

#### SIGNS OF HEARING LOSS

- Difficulty hearing in noisy environments
- The need for frequent repetition
- Responding inappropriately to conversation
- Refraining from favorite hobbies and activities
- Mistakes in the workplace

#### POTENTIAL EFFECTS OF HEARING LOSS

- Anxiety, irritability, and helplessness
- Stress, depression and paranoia
- Isolation and social withdrawal
- Increased risk to personal safety (i.e. not hearing fire alarms)
- Reduced job productivity and costly errors