



TWU Local 100's Safety Team – Working to Make Sure You Make it Home



SAFEZONE

NEWSLETTER



TWU LOCAL 100 FOCUSES ON SAFETY AS BRONX BUS SERVICE GETS AN OVERHAUL

The Bronx Local Bus Network Redesign launched Sunday, June 26, 2022.

This major re-design features two new bus routes, 13 altered bus routes, and the elimination of 400 bus stops – meaning longer walks for bus service. Anticipating that some riders will be confused, frustrated, and even irate, TWU Local 100 President Utano, Secretary-Treasurer Richard Davis, MaBSTOA Vice President Donald Yates, and officers from the union Safety Department had top-level meetings with MTA management, the MTA Police, and the MTA Security Department. We pushed in advance of the redesign rollout for the MTA to add or enhance several safety measures, including:

- The deployment of MTA and NYPD police officers along bus routes
- Placement of Property Protection Agents and MTA Security personnel in the field
- Additional Bus Command Center staffing to handle Bus Operator calls
- Requiring that all Bus Ambassadors on the street work in pairs
- Public education on the service changes.




“We’re all for innovative ways to improve service but the most important thing to TWU Local 100 is safety,” Davis said.

The efforts in the Bronx are part of Davis’ initiative to reinvigorate and restructure the Local 100 Safety Department and Safety Team, he said. Union officers and staffers are monitoring the rollout of the redesign and flagging to management operational problems that need to be addressed.

Inform you representatives of any problems you encounter. This is big transition for riders and Bus Operators.

“Just be ready to answer questions,” Yates said. “If anyone gets irate with you, don’t hesitate, call the command center right away.”

TWU LOCAL 100 SAFETY DEPARTMENT



Richard Davis
Director, Safety Department
Secretary-Treasurer

Subways



Celeste Kirkland
MOW
favoredcee@gmail.com
212-920-1131



Denise Long
RTO
dlong@twulocal100.org
929-276-2137



Nilda Lont
STA
nlont@twulocal100.org
917-913-7716




Lionel Harrison
CED
lharrison@twulocal100.org
718-310-0622



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Buses



Joseph DiPaola
MABSTOA
jdipaola@twulocal100.org
917-972-7525



Rocky Veltri
TAS
rveltri@twulocal100.org
718-607-1100



Jamie Ayuso
PBL
jayuso@twulocal100.org
917-856-3679