



All Station Agents will be able to order summer shorts effective June 1, 2019.



Lynwood Whichard, VP

Greetings to our members:

The following is an update on some important items as we move forward from our first 120 days in office. If any clarity is needed, don't hesitate to contact our office or any union representative for additional information.

Contract Negotiations:

Bargaining is still going on. The Contract expiration date was May 15, 2019. On that day, President Tony Utano blasted the MTA at the Union Hall for their tactics. We will continue to negotiate in good



faith. However, we will not be undersold!

Housing: We appreciate many of you who are coming in for housing consultations. We are seeing a great response to the information we have provided to some of you. We encourage you to continue to

set up appointments as the housing industry moves to price us out. We will continue to give you price-less information to help with your situations.

Field Presence: For the Month of May, we have visited 268 stations, not including Mobile Wash and Refuse Reporting Rooms. It is our expectation that we will visit all 472 stations each time we do field visits. We have met with management and have documented many defects that affect our lives and duties. The booths at right are scheduled for the new interlocking ceilings. Our safety team has been vigorously pursuing all safety issues. We will waste no time on ensuring your safety! If we see that things are not moving productively and fast, we will take quick action to preserve your health! Our Vice President, Lynwood Whichard and our Division Chair have met with President Andy Byford to discuss the conditions we work under. We have a commitment from him to rehabilitate and bring the standards up in our bathrooms and employee facility rooms. We ask all of you to continue to do your part as we do our work to enforce decent working conditions.

- 8th St Booth A38
- Prince St Booth A41
- Queensbridge 21st St Booth N603
- Hunters Point Ave Booth R507 *ceiling and
- 5th Ave Booth R501
- 42nd St Booth N503
- Astoria Blvd- Hoyt Ave Booth R514
- Ditmars Blvd Booth R515
- Atlantic Ave-Barclays Ctr Booth R610
- Atlantic Ave-Barclays Ctr Booth C9
- Gates Ave Booth J13
- Broadway Junction Booth N124
- 46th St Booth N316
- Delancey St Booth N525
- 47-50 St Rockefeller Center Booth N500
- Bleeker St Booth 217A
- City Hall Booth A47
- Times Square Booth R145
- Lexington Ave-53rd St Booth N305
- Franklin St Booth R117
- Canal St Booth R119
- 161 St Booth N203
- Queens Plaza Booth N309A
- East Broadway Booth N529
- Bowling Green Booth R200A
- 190th St Booth N6A

Family Day: We encourage you to sign up for Family Day. This year STATIONS DEPARTMENT

will give a special treat to the first (50) members. See you there.....

Management Discipline: Over the last 3 Months we have been proactive in making sure management gets disciplined for their conduct. To date, we have a total of two supervisors up for dismissal, one Held Out of Service as of May 15, 2019 and one Superintendent who is up for discipline. We mean business: You hit us, we hit you BACK!

Milk Expression PODS: Women can start to breathe a little easier as we are monitoring the installation of the two new milk expression locations. The new PODS are currently at Parsons & Archer and Boro Hall. They are not in use as of yet until we complete discussions on cleaning, procedures, location and the overall process. As soon as they are approved by us, we will make sure a bulletin gets out providing the details. We may have a EBCS mass call announcement also.

Booth Tablets/IPADS: All Station Agents must be aware that using the Tablet/IPAD is optional and not mandatory. Management **cannot introduce any technology without the agreement of the Union!** While the Vice President investigates whether any other language exists on the introduction of technology to Stations, you are all duly informed that we had management remove all of the language directing you to report issues such as sexual misconduct, criminal activities and homelessness as a mandate. Use the EBCS as you were trained.

Bariatric Chair: Everyone who is experiencing issues with weight can apply for a new comfortable bariatric chair. Submit a G-2 to your supervisor and you must be contacted by 2 Broadway and your immediate supervisor. You will be required to submit a doctor's note verifying your condition. For further information, contact any union representative.

Newsletter: Look out for our next newsletter coming soon. It will have important information.

Always positive,

Lynwood Whichard
Vice President



BULLETIN

BULLETIN NO. 017-19 (Supersedes Bulletin 015-19)

May 15, 2019

TO: All Division of Station Environment and Operations Employees

FROM: *Rachel P. Glazier*
Rachel P. Glazier, Chief Stations Officer, Station Environment and Operations

SUBJECT: **UPDATED STATION AGENT IPADS**

Enhancing customer service by providing accurate, timely, and relevant information to help our customers navigate our system, is a priority for the Department of Subways. Last year, the Division of Station Environment and Operations conducted a survey to understand how our Station Agents are using the station service booth iPads to support customer service, and how we can continue to improve them. We thank you for your feedback and are pleased to roll out some updates that we hope will improve your access to service information and resources.

Among the updates are:

1. **Everbridge** - Delivers service status and information from the RCC to Station personnel, in real-time. Everbridge replaces the Send Word Now application. Please use Everbridge to receive real-time alerts daily.



2. **MyMTA Report** - This application serves as the tool to report non-violent homeless persons. Non-violent homeless persons should only be reported directly through this application, not via the EBCS. Also, this application can be used as an optional tool to report criminal activities such as swipers or fare evaders.



Images and photos can be uploaded from the Photo Library to the MyMTA Report.

NOTE: The Emergency Booth Communication System (EBCS) is still the primary reporting system. All protocols involving the use of the EBCS remains in place. The MyMTA Report is an optional reporting tool which can be utilized after reports are made via the EBCS.

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the bariatric chair

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