



# THE NEW STATION DEPARTMENT



**Lynwood Whichard**  
*Vice President*



**Tony Utano**  
*Local 100 President*



**Robert Kelley**  
*Division Chair*

## YOUR NEWLY ELECTED DIVISION OFFICERS



**Ana Cepeda**  
*Recording Secretary*



**Della Cadichon**  
*Vice Chair, CA's*



**Saim Montakim**  
*Vice Chair, SA's*



**Jose Torres**  
*Vice Chair, S/L*



**Antonio Roldan**  
*Vice Chair, CTA's*

## EXECUTIVE BOARD MEMBERS FROM STATION DIVISION



**Nicolette A. Browne**  
*Executive Board*



**Yolanda Haynes**  
*Executive Board*



**Kendra Hill**  
*Executive Board*



**Richard Singleton**  
*Executive Board*



**Terry Steptoe**  
*Executive Board*

# Greetings from Newly Elected Stations Officers

## Executive Board Member Yolanda Haynes

We as women are not aware of how union leadership may benefit our lives as workers. So few women are at the



**Yolanda Haynes**  
Executive Board

top union leadership where we can serve as role models to other women. Several obstacles often make it difficult for women to get involved in union leadership. Some may experience difficulties making room for time demands, competing with family obligations. While other may express discomfort with public authority based on an understanding that this is not a female role. But there are strategies for promoting women leadership within unions, including: highlighting the importance of womens' contributions, providing training on effective ways to mobilize women, and providing dedicated space for women to voice their concern and address their priorities. It would also help to provide flexible options for involvement with time, place and childcare support. These are just a few strategies to encourage women to become more active members strengthen unions by enabling them to be more inclusive of the needs and priorities of all their members.

## Executive Board Member Terry Steptoe

Greetings to All Membership. I'm Station (CTA) Terry Steptoe. I'm



**Terry Steptoe**  
Executive Board

Very Happy and Humbled to be Working for You guys. I want to Thank Each One of you for Choosing Me to Help better Our working environment. For years Our Station department has Not Only been Ridiculed but placed at the very Bottom of everyone's to do list. This will come to a Stop because of The Team Of Fighters I have the Pleasure of Standing Along Side. I have No Doubt that We Will Restore Our Station Department to Not Only an Efficient department but a Well Loved and coveted department as well. See You On The Road! My Door Is Always Open. Executive Board Terry Steptoe #TRUST #THE-PROCESS

## Vice Chair, Supply Logistics Jose Torres

We need to make our UNION TWU LOCAL 100 stronger more unified than ever. Together with your participation we can achieve all our goals.



**Jose Torres**  
Vice Chair, S/L

Your new team for STATION is dedicated to all members. MEMBERS FIRST FROM DAY ONE. As Vice Chair for Supply Logistics, I will look into all the issues in our Dept. Ava's, iPicks,, Tier 6, Health and Safety, no Jobs lost, making sure we get treated with Dignity and Respect and of course better Wages etc. I humbly Thank you for your support. I look forward to meeting each and everyone of you

## Vice Chair, Station Agents Saim Montakim

I promised you an effective representation at contractual and disciplinary hearings. I want you to know a few



**Saim Montakim**  
Vice Chair, SA's

things that make our union stronger with your participation. Significantly a trade union is based on its organizational strength. The trade union should possess maximum

membership in order to consolidate itself as an organization. In order to make trade unions effective instruments of labor welfare, it is important that all the workers should become its members compulsorily. A nominal membership will not be working in this area. To make a trade union more effective, all the workers should be actively associated with the work of the trade union. Along with the Capable and efficient leadership, a trade union is also based on the spirit of unity and sacrifice among its members. Trade unions able to function only on the strength of unity. For solving any problem, unity among the members of the trade union is very important.

Besides the democratic and constructive outlook, we need practical outlook of our members. The main aim of the trade unions is to look after the interests of the labor and promote their social and economic welfare. These aims can only be achieved in the context of industrial prosperity. Therefore, it is important to consider the economic and monetary conditions off the industry in order to achieve the social and economic well-being of the workers. In this context, it is necessary that a trade union should adopt a practical attitude to all the problems and act only if the problem is practical and if there is a possibility to meet the actual conditions. Unreasonable demands will create conflicts and disharmony.

### Places to Know

#### Local 100 Union Hall

195 Montague St.  
Brooklyn, NY 11201 (3rd Fl.)  
212-873-6000, x2055/2117/2036

#### MTA Administration Building

2 Broadway, NYC 10003  
646-252-5587/6787

#### City Hall Field Hearing Office

City Hall Station "R" Line  
Mezzanine South End  
212-712-5890/5891

## STATION DEPARTMENT SCORES BIG IN THE ELECTION

By Lynwood Whichard  
Vice President

Voting an entire team into one department. For the first time ever in Station Department, the membership has responded with Petition signing totaling 3,667 signatures. In addition to the signatures, Station Department held the



highest percentage of ballot returns in every category during the entire election. Our hard work demonstrates a model for office etiquette. It was not our intent to express and highlight the unfortunate details of our Union and department. We are a Union and we address our issues directly with one another. While we are transitioning, I have compiled some key information from you in which I will be investigating. We will be coming to Time-keeping, Wayfinders, CRF, Supply Logistics Warehouses, Mobil Wash Rooms, or any room where you work to evaluate the total condition not limited to morale. We will

continue to fight to restore the quality of our work environments. All Provisional agreements will be immediately looked into. As we move forward, it is my duty to work with this administration to continue to fight for better wages, health benefits and working conditions. I truly hope throughout my career that I have shown you that no matter which administration is in office, I will always work in your best interest. I have implemented a new member's intake process. When you contact one of our representatives, you will be contacted by email, text or in writing to assure member satisfaction. Every quarter they will be required to submit reports on their findings and completion on your case. Our Division Meetings will be conducted professionally. In addition to your issues recorded, it will be suggested that you leave your email for follow-up by my senior staff. Many of our operations will be conducted covertly. We will also be updating the Station Department Web page at Transport Workers Union Local 100, Station Department. Hence, I look forward to seeing you. We are grateful for your support and votes. Thank all of you for participating in the process. We are on the move to something totally different. On behalf of myself and our team, we humbly thank you.

**Always positive!**

## Taking on Discipline, Disrespect and Assaults

By Robert Kelley  
Division Chair

First, I'd like to thank the membership for affording me the opportunity to serve you as your division Chairman of Stations.

As your Chairman, I plan on coming out of the gate running. In doing so, I comprised a list of a few things that concern me as well as some members who I've spoken to. One of my plans is to reduce discipline. This unnecessary discipline is totally unacceptable. I'm also very concerned about the excessive managerial bullying. I will address this concern aggressively. I will also have a sit-down with the Chief officer to discuss this outright disrespect when it comes to paying our Cleaners on time after snow duty has been performed. Last but not least, NO MORE assaults on our members. Cleaners and Station Agents have been assaulted on a daily basis and no one seems to care. Those days are behind us now. I vow to stand by every member in our department who has ever been, or ever will be, assaulted. From this day forward, we will stand together as a new, improved Station Division.



**Vice President Lynwood Whichard chairs meeting of newly elected Stations Division officers at 195 Montague.**

## Meet Ana Cepeda, Recording Sec'y

I want to thank you, the members, for exercising your rights to vote, and making a change. As your new Recording Secretary, I am going to work closely with our new Safety Officer on clearing and/or fixing bathrooms, facility rooms, and booths, etc. I am also looking forward to work professionally and diligently with management on protecting our members' health and safety.



# SAFETY REPORT

By Damon Shelley

First and foremost let me start by saying greetings to my good people of Local 100. Its a privilege and



honor to have been appointed to represent for our members and help elevate Stations Dept to its rightfully dignified level. I am excited and eager to begin in getting the necessary things

done especially in our department. Far too long have stations Dept been subject to work environments which are unsafe unclean, inadequate and last but certainly not least unhealthy. All of you can think of at least 3 instances in which you were subject to these types of conditions. Whether it be decrepit lunch/facility rooms, rodents, insects, infested booths, bathrooms, locker rooms etc. AH which are not only unacceptable but are in direct violation of transit safety rules and regulations. All these items, along with a lengthy list of others simply will not be tolerated moving forward. If that means a particular room or area must be shut

down in order to be brought to code within safety guidelines then so be it. For example 145 Street Station had been on the list of stations with a long list of unaddressed safety concerns. It finally took for Mr. Whichard to take action and demand this matter be addressed by shutting down the rooms of concern. This is the type of take charge initiative we



are prepared to bring when necessary to get things done. Being this is our careers we all plan on being here the long haul in hopes of retiring in whole wellness and great quality of life. Together with the mem-

bership's voices, and intelligent take charge representation all of our retirement goals will be met with good health and prosperity.

**Peace good people.**

## Meet Executive Board Member Nicolette Browne

I'd like to say each of you deserve to pat yourselves on the back. Because of you, our Stations Division made history in this past election process. More than ever, we led the way in the amount of ballots returned.



We exercised our rights to vote.

Secondly, I'd like to say thank you. You have given me the opportunity to serve you. I will serve as one of your five Stations Division Executive Board members. I will also be a part of your Grievance and Discipline team.

I look forward to upholding your rights and utilizing our contract favorable toward us. Also, as I become more acquainted with our contract, I'd like you to re-

acquaint yourselves with the policy instructions and rules and regulations governing your specific titles. In closing I'd like to wish you all a happy and prosperous New Year!

## Member V. Member



There seems to be a need to remind members there is a zero workplace violence rule in effect for TA employees. This includes not only physical violence, but verbal altercations and the like. Writing up or reporting another member for a verbal altercation will be treated as a serious incident by TA management. And usually both members will get hurt. It does not matter who was right or wrong in the altercation but it does matter that it happened at all.

We are expected to remain professional and business-like at all times. If your relief is comes in after the hour everyday (late) do what you have to do to correct the situation, but don't get into a physical confrontation with them.

You may think cursing a fellow employee out is the right thing to do at the time, but it is looked upon by the TA as the equivalent of a physical confrontation. The MTA has zero tolerance on such things, so protect your job and be professional at all times.

## Your Rep at Local 100 Member Services

I'm Kendra Hill. I have 30 years of service collectively in the following titles. Railroad Clerk, Station Agent



and Station Customer Assistance.

15 of those years I've been active in TWU Local 100 as an Activist, Shop Steward and Elected Officer.

I'm currently working in Member Services as a Coordinator. As always it's a pleasure to assist you.