



Metropolitan Transportation Authority

State of New York

John V. Chiarello
President
Transport Workers Union Local 100
195 Montague St, 3rd Floor
Brooklyn NY, 11201

July 19, 2025

Dear President Chiarello,

I am writing in response to your letter regarding Sedgwick's regrettable delay in payments to Local 100 members receiving Workers Compensation. Please be assured that those employees affected by the delay will receive the additional payments to which they are entitled, and efforts to expeditiously verify and process all payments are underway.

As you know, the delay was the result of unexpected processing issues in the transition to Sedgwick, an expert third-party workers compensation administrator. As per the extensive briefings we have provided to the union, updating and improving upon the outdated system previously used to assess and manage claims will have real benefits for Local 100 members. With Sedgwick, employees can more conveniently file claims online and receive immediate payments while claims are evaluated by a dedicated team of examiners that's twice as large as the current in-house group – all at a lower administrative cost.

We remain confident that engaging Sedgwick's services is the right path forward for the MTA and our workforce. The firm has a proven track record of success managing payments for large transportation industry employers across the northeast, including major airlines, and we expect they will meet expectations going forward.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisette Camilo".

Lisette Camilo
Chief Administrative Officer

The agencies of the MTA

MTA New York City Transit
MTA Long Island Rail Road

MTA Metro-North Railroad
MTA Bridges and Tunnels

MTA Construction & Development
MTA Bus Company