

TWU LOCAL 100 NEWS *Rapid Transit Operations*

May 2010

The TA Wants to Make Your Job Harder

The TA's plan to cut service will mean more crowded trains and more frustrated passengers.

That's going to make your job harder.

Passengers will hold doors. Trains will back up and be late. This will cut into your recovery and lunch time.

Management will add to your stress by sending TSS's out to write up every minor violation. They think someone wearing a baseball cap disrupts service.

We don't want you stressed out or written up. **The best way to protect yourself** from getting days in the street is to **operate according to school car instruction.**

- If you have a yellow signal, SLOW DOWN! Why rush to get to the red?
- Hold doors open at least 10 seconds. Don't step on the automated announcements (yes, C/Rs have been written up for that).
- Turn your cellphone off and put it away while you're operating.
- Come to a full stop when making safety stops.
- Tell the Car Inspector to bug you into the barn.
- If you need a comfort, take it. Just be sure to let the TD, ATD or RCC know.
- You have the right to eat lunch. If your scheduled lunch has been cut short and the TD wants you to go down the road, tell him or her that you need to eat something to do your job properly and that you'll be ready to make your trip as soon as you've eaten. Don't be angry or disrespectul, but stand your ground. Be clear that you're not refusing to make a trip.
- If you're investigating the cause of a BIE, do not stop at the car you think was involved. Walk all the way around the train and sufficient distance behind it.

Out-of-Service Does Not Mean No Pay

If supervisors threaten to take you out of service, let them. If you report to Labor Relations at 2 Broadway on your next workday (not your RDO, Sat or Sun), your time will be restored.

The TA wants to make your job harder. Don't let them. Follow the TA's rules. Don't rush.

RTO Officers

Vice-President Kevin Harrington **Train Operators Division** Steve Downs, *Chair* **Conductor-Tower Operators Division** Lee Ireland, *Chair*