AT THE GATE

MAY 2026
A TWU Local 100 newsletter for members of the Stations Division from the desk of Stations Vice President Robert Kelley



Robert Kelley
Vice President Station Department



A MESSAGE FROM THE VICE PRESIDENT

As we move forward together, it's important that we focus on the values that make our union strong: unity, ownership, and accountability.

Unity means standing together—not just when it's easy, but when it's necessary. We are at our best when we support one another and remember that every member plays a role in keeping this system running. When one of us isn't here, the work doesn't stop, it shifts onto the next person. That's why it matters that we look out for each other and carry our share. We owe that to one another.

Ownership means taking pride in the work we do and the responsibilities we carry. Our jobs matter, and so does how we perform them. Professionalism, reliability, and respect for the craft are what define us.

There is real value in human presence, something no machine or technology can replace. Good quality work and professionalism will always set us apart.



Accountability also means how we treat one another. Member-on-member alterations only weaken us from within. Disagreements will happen, but we must handle them with respect and discipline. We are stronger when we resolve issues as brothers and sisters, not when we allow division to take hold.

With contract time here, the need for unity is more important than ever. This is the moment where we stand together, speak with one voice, and show the strength of our membership. Divided, we are vulnerable. United, we are unstoppable.

Let's carry ourselves with pride, support one another and move forward as one.

In solidarity,
VP Robert Kelley



A MESSAGE FROM THE DIVISION CHAIR NICOLETTE BROWNE



Nicolette Browne
Division Chair

IMPORTANT––Return to Work After 21+ Days (MAC Visit Guidance)

All members returning to work after being out 21 days or over are required to report to the MAC for drug/substance testing.

Be advised: Some members are being incorrectly classified as "Safety Sensitive "at the MAC, which can lead to unnecessary and expanded testing.

Protect yourself:

- Do not engage in unnecessary conversation with MAC staff. Keep all communication limited and direct.
- Do not volunteer additional information beyond what is required.
- The MAC may issue a PMD letter (Physicians Medical Documentation) for your physician. Non-safety sensitive employees are typically not issued this letter. If you receive one and it states, "**Safety Sensitive,**" treat this as a red flag and address it immediately.
- Document everything: names, times and details of your visit.
- Notify the union immediately if there are any discrepancies or issues. Improper classification can result in being held out of service without pay. Stay alert and protect your rights.







Pedro Rivera
Collecting Agent Vice Chair

COLLECTORS WORLD

I would like to say thank you to ALL the Collecting Agents who went to Lobby Day. We showed up in force. It was a great day! We are advancing to **Fix Tier 6**! Now, the battle continues with contract negotiations. We need ALL **hands on deck** to get a fair contract. Please, stay engaged and active with OUR UNION! Thank you; WE FIGHT! WE WIN!!





Michael LittleBear
Division Vice Chairman

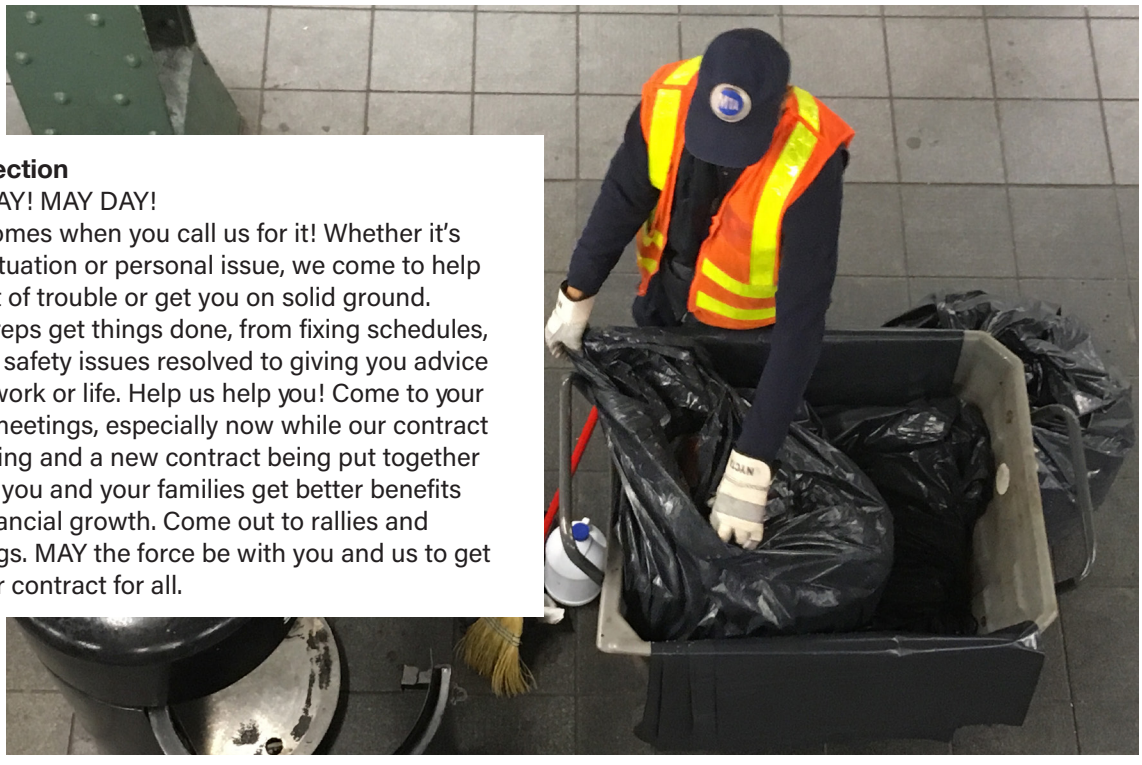
SUPPLY LOGISTICS FAMILY

Greetings Supply/Logistics Family!
The fight continues! We will always and continuously fight for respect for you the member. Management/Supervision must treat us with the respect we demand.

Your union will not sleep while the members are not being treated with the respect that we have EARNED!!! We are not going anywhere. In other news, family, we must remember to take advantage of all the perks and benefits that our union provides for us, like glasses.

The union provides safety and reading glasses to help us in our work and private lives. Please take advantage of what your union has to offer us, like child care, scholarships, tutoring for our children, Training & Upgrade, veterans services, retirement counseling and much more (log onto the website at **www.twulocal100.org**).

We are still fighting the good fight for our contract! We will not be low balled! Remember, our fight is not with each other; it is with management. We must always stay united and take the fight to management! When We Fight We Win!!





Antonio Roldan Jr.
CTA Section Chairman

CTA Section

MAY DAY! MAY DAY!
Help comes when you call us for it! Whether it's a job situation or personal issue, we come to help you out of trouble or get you on solid ground. Union reps get things done, from fixing schedules, getting safety issues resolved to giving you advice about work or life. Help us help you! Come to your union meetings, especially now while our contract is expiring and a new contract being put together to help you and your families get better benefits and financial growth. Come out to rallies and meetings. MAY the force be with you and us to get a better contract for all.

Sick Rules:



1. You must submit a sick leave application for every time you call out sick

2. Sick leave application must be filled out and returned to the sick unit within 3 days of returning to work
(email: **subwaysickapplications@nyct.Com** - pdf only)

3. Members have up until 1 hour before the start of duty to call out sick

4. Members have up until 1 hour before the start of duty to call in back to duty

If you have 0-12 months of service you will not be paid for the 1st day of any sick instance.

70% List

- Only applies if you have passed probation
- Allowed to take up to 3 days without doctor's certification
- Doctor's certification must be filled out after 3 days of sick
- Not subject to home visits
- Allowed to take up to 2 days without doctor's certification
- Doctor's certification must be filled out after 2 days of sick
- Must call in and out from sick location as it changes while out sick
- Subject to home visits

Sick control-

- Doctor's certification must be filled out for each day sick
- Will not be paid for the 1st day sick
- Doctor's certification must be filled out for entire duration of the sick instance
- Must call in and out from sick location as it changes while out sick
- Subject to home visits

How to stay off sick control?

- Do not have more than 5 unsubstantiated instances of sick in a one-year period (Not having doctor's certification filled out)
- Do not have a pattern of reporting sick (i.e., Going sick directly before or after RDOs, going sick the same day of the week etc)
- Benefits of emailing your sick form:
- Timestamp
- Proof that it was sent if there is an issue

DO NOT TEST THE APP



ATTENTION: ALL STATION AGENTS & STATION CLEANERS

INSTRUCTIONS FOR DOWNLOADING THE OSAC DAYS OFF REQUEST APP OSAC DOR APP

GET IT ON Google Play

Download on the App Store

FOR ANDROID USERS:
Go to the Google Play Store and download both the OSAC DOR app and Duo Mobile (if you do not already have Duo Mobile).

FOR APPLE USERS:
Go to the Apple App Store and download both the OSAC DOR app and Duo Mobile (if you do not already have Duo Mobile).

After downloading both apps **OSAC DOR & DUO MOBILE**
Both Apple and Android users must call OSAC to activate your account at the following telephone numbers

FROM 8AM-8PM DAILY

Support Numbers: 718-521-3228 I 718-521-3243
718-521-3235 718-521-3255 I 718-521-3242
For escalated issues only: GSM Renuka Bhupathi | 929-441-2268

STATION AGENTS: Use current NYCT email login credentials
CTA VACATION RELIEFS: Use current VR login credentials

ALL OTHER STATION AGENTS AND CLEANERS WITH LOGIN ISSUES: Contact OSAC via phone or in person. 24/7 assistance available. **Important:** Update your phone number and be prepared to verify your identity. This ensures your personal information remains secure.

Please note: The existing process of submitting Days Off Requests via email will remain available for Station Agents and Station Cleaners until superseded.

Station Strong, Union Strong

N S P U Z S J F S N U U L U T L L D S A
C W S W T S Y G Q W V O N Z M L M I A C
O L I A W U A D B H R C V I Y J M J V C
N B N B T B Y J J I L C T M T G S C L O
T M S M A S E F F G T J E A B Y U R M U
R Z A M R T A J P H M V L C P T W T J N
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substance testing
professionalism
accountability
MAC
ownership
contract
unity
safety sensitive
PMD letter
document

HERE



CONFRONTING AI

On Thursday, April 9th our union presented its list of **main table** (Union-wide) Contract demands to the MTA.

A complete list is available for review on the TWU website (**www.twulocal100.org**).

One demand, in particular, is focused on the long term. It states:

"Prohibit use of any new technology (such as AI) to reduce/impact traditional work/jobs"
While Station Agents already have protection, (thanks to the "Station Agent of the Future" agreement and side-letter signed by V.P. Kelley and the Director of Labor Relations) that is the exception. Besides S/A's there are 59 titles in our union that are in need of long term protection.

Our President Chiarello seeks a guarantee of **job security** to be a part of the contract. Protection being codified contractually is the goal to cover those who will see, one day, AI attempt to hijack their title's work. It is not that **AI** doesn't have to ability to make our workplace in Stations safer. Cameras could provide a comprehensive view of the station to the booth; alerting Agents and other Station Personnel, of possible danger.

Encroachments on roadbeds, closed portions of the station and tunnels would, likewise, be transmitted to the booth.



Ironically it could eliminate a point of disagreement in any exploration of a **pilot program** for a 4 day 10 hour workweek, by converting leave balances to hours (someone who works a ten-hour tour and is out sick should not be penalized and paid for only eight hours sick leave; which was the case in a pilot 4/10 in MOW).

Depending on how long it takes the MTA to master **AI** it might be several years. Sometimes an action taken may not be appreciated for some years (Think the U.S. purchasing Alaska from the Russians in 1867!). We can reap many benefits from **AI**, and once we are shielded contractually from its many dangers we can focus on making a better quality of life for all TWUers. We can harvest the vast crop of techniques that **AI** will bring us.

There are many ways that it can contribute to a safer **workplace** but caution must be exercised. We have to cull the **new tech** and consign to fodder all threats to our job security and discard any of its applications which could lead to discipline.



MAY DAY 2026
Just over two weeks before the collective bargaining agreement that covers more than 40,000 MTA workers expires, thousands of TWU Local 100 members flooded the streets Friday outside of MTA Headquarters at 2 Broadway, unified under one demand: a fair contract.

AND

TRANSIT TECH

The Transit Tech Lab was founded by the **MTA** and the **Partnership for New York City**. It is an initiative of the **Transit Innovation Partnership** launched by the **MTA** and **The Partnership** in 2018.

Their aim is to modernize public transit with new technology. Each year they present a **challenge**, soliciting companies globally to address their concerns in all of the aspects of improving the overall operation of the system. The proposals are then evaluated.

This is followed by a **Proof of Concept** and finally, to the winner in each category; a pilot program is formed. Stations may be impacted by the **Ridership Improvement** grouping.

Maintenance Matters will not affect us. The topics of our branch include: making it easier for retired MTA employees to access passes compatible with the **OMNY** system and **the monitoring of passenger flow** on stations.

The winners will be announced shortly.



THERE

IBEX

One overlooked aspect of the IBEX is its influence on the environment. The Interborough Express is calculated to have a huge effect on vehicular traffic, reducing by 72,000 the amount of vehicle miles traveled per day.

This translates into more than 13,000 metric tons of greenhouse gases avoided annually! The MTA will, again, host a series of interactive public workshops this spring.

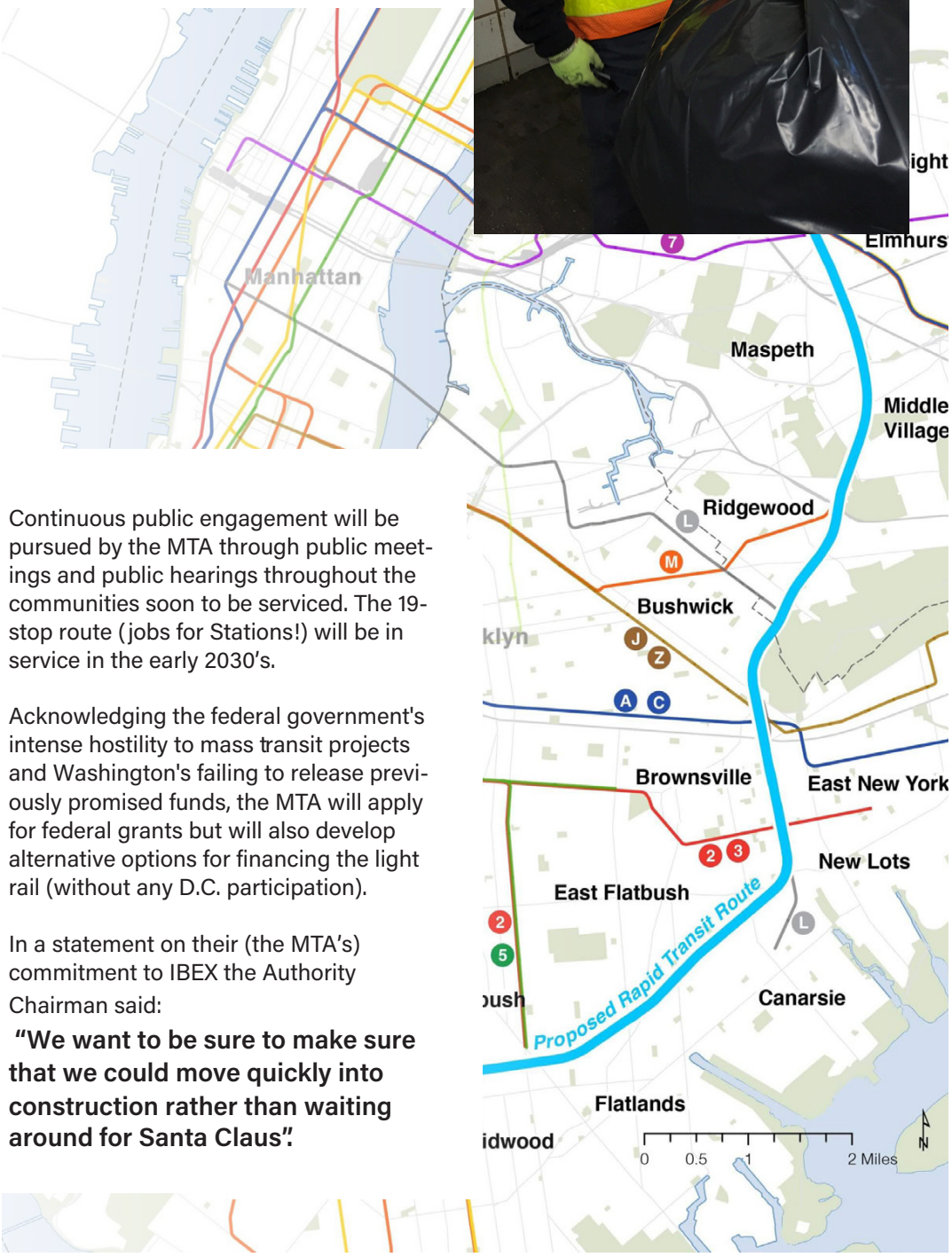
More than a million residents live along the proposed route from Sunset Park (Bklyn.) to 74th Roosevelt Ave (Queens) and already 50 public workshops have been held. It will be the first entirely new rail line since the Second World War. Both the release of the Environmental Impact Statement and the Draft Corridor Design are slated for this year.

Continuous public engagement will be pursued by the MTA through public meetings and public hearings throughout the communities soon to be serviced. The 19-stop route (jobs for Stations!) will be in service in the early 2030's.

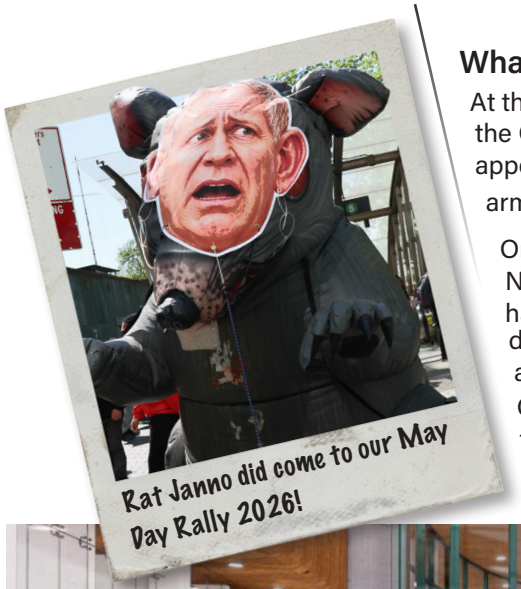
Acknowledging the federal government's intense hostility to mass transit projects and Washington's failing to release previously promised funds, the MTA will apply for federal grants but will also develop alternative options for financing the light rail (without any D.C. participation).

In a statement on their (the MTA's) commitment to IBEX the Authority Chairman said:

"We want to be sure to make sure that we could move quickly into construction rather than waiting around for Santa Claus".



SNAP SHOTS



What to make of it?

At the March MTA Board Meeting the Chairman, Janno Lieber, appeared on the dais with his left arm and shoulder in a sling.

On the ninth of April MTA and NYCT officials came to our union hall to receive the contract demands of Local 100. That is, all but one.

Conspicuous with his absencewas the MTA Chairman! (***ummmmm?***).





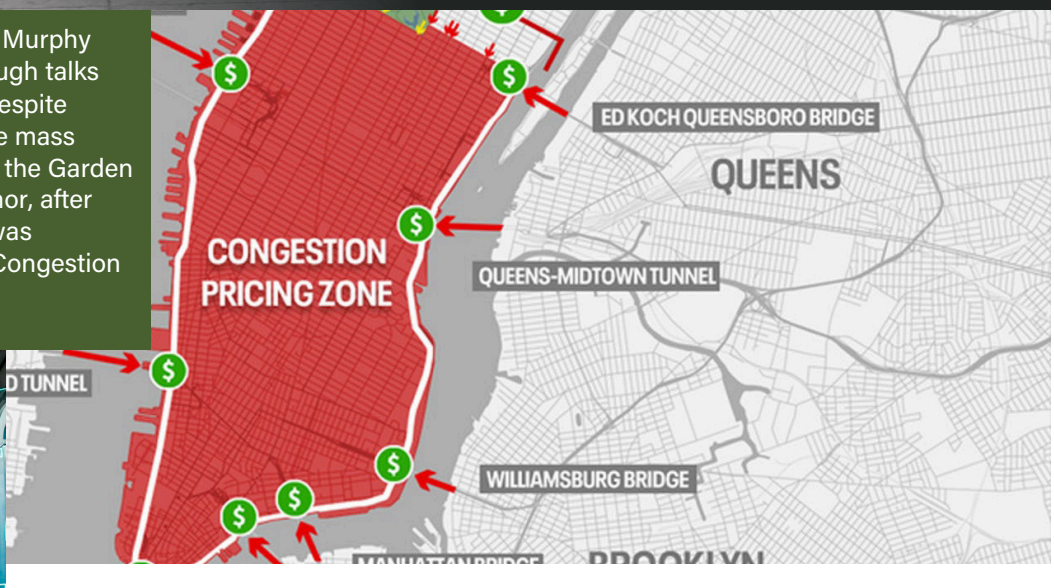
They waited through seven months and a lawsuit but perseverance pays off!

The Federal Government conceded and will restore the funding for the Second Avenue Subway Phase 2, enabling contractors to get back to work (more jobs for Stations).

To date the **Monarch of Mar-a-Lago** has yet to direct any funding to urban mass transit. He tried, **unsuccessfully**, to block monies already promised to such endeavors as the **Gateway Project** and **2nd Ave.** The **aversion** to improving air quality and reining in climate change might be muzzled in November--that is, if we **all vote**.

In July 2023, then-Governor of N.J. Phil Murphy filed suit to kill congestion pricing. Though talks between N.Y. and N.J. went nowhere (despite Jersey being offered millions to improve mass transit or fight pollution) the attitude in the Garden State has changed. The current Governor, after the March decision in the federal suit was rendered, reconfigured her approach. Congestion pricing was given the **green light**.





Gov. Sherrill saw that the **handwriting was on the wall** and she asked the court to delay the case while talks resumed.

The slogan “Free Buses” might be a nice piece of bait for an election, but the reality is far different. **No fares** would put a gaping hole in the budget, obliterate the **MTA’s 5 Year Plan** and sink the Agencies **30-year needs assessment.** Promoting the **Fair Fares Program** and ramping up enforcement against fare evasion (including vehicles on MTA bridges and tunnels) seems a more sensible outcome, though not with a (sometimes useful) catchy punch line.

MTA BOARD REPORT

The April 29th MTA board meeting attracted 21 speakers to the public comments session, preceding the actual start of MTA business. The chairman, Janno Lieber, was freed from the constraints of **the harness on his left shoulder and arm** which he sported at the previous month's gathering.

He might have well have distributed rose-tinted glasses to all in the room for the meeting, such was the praiseworthy nature of his report on the state of the MTA.

He opened with praise of Gov. Hochul and her efforts to increase **affordability** for drivers and to rein in what he called **the billboard lawyers** for taking money from the MTA and the public. A similar vein was followed as he cautioned that the ongoing labor negotiations mustn't be permitted to cascade through the operations. He married the public to **the cause**, warning that **somebody has to pay**.

phasized that it will be the **taxpayer or the rider**. The chairman waxed enthusiastic over the release of funds (by the federal government) for the **2nd Ave Phase 2**. Again, community was spotlighted as the MTA held a **job fair** for apprentice positions affiliated with the undertaking.

Input from the people who live, work and take mass transit in the neighborhoods to be affected by the **Jamaica Complex Renovation** and the **Interborough Express** will be solicited for their concerns. Even the annual **Customer Service Survey** of the MTA got a plug in so far as the numbers of respondents and the expression of their concerns and attitudes had a huge effect on the Authority.

They're even taking a Public Relations plunge, attaching a promotional decal at constructions sites which reads: **Made possible by Congestion Pricing**.







Who to Call @TWU

Member Services

Questions about coverage? Find a specialist? For guidance and answers to questions concerning health issues for you and your family, call: **347-643-8060 or 8062**

The wisdom teeth acting up? Cavities to be filled?
Call Dental Benefits at **347-643-8064**

Vision growing a bit blurry?
Call Visual Benefits: **347-643-8064**

Training & Upgrading:

Dare to DREAM! Become computer literate, earn a college degree or acquire the skills necessary for a promotional position. Call **718-780-8700** or click the Training and Upgrade link at www.twulocal100.org for more information and fuel your **ADVANCEMENT!**

Retirement

Time to take up gardening? Grab the fishing pole? Spend more quality with family, friends and GRANDCHILDREN!

Call the TWU Pension Consultants at **212-873-6000** (extensions **2161, 2076 or 2037**) and start your voyage to the golden years!

Child Care Fund

For benefits geared to the working parents of our union such programs as Newborn Stipend and summer and fall vouchers are offered by the Child Care Fund. For more information and a complete listing of benefits call **718-780-8700** or click **childcarefund@twulocal100ccf.org**.

Union Assistance Program

UAP is confidential and non-disciplinary. Together we'll tackle the difficulties you face without the TA being involved or being aware of the fight YOU are waging. Don't risk your job. Dismissal should never be an option, call: **212-736-3378**.

Station Strong, Union Strong



substance testing	professionalism	accountability	MAC
ownership	contract	unity	
safety sensitive	PMD letter	document	



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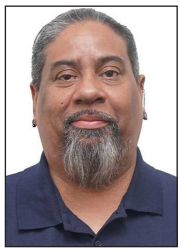
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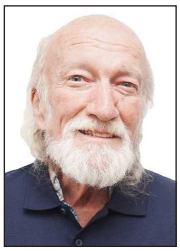
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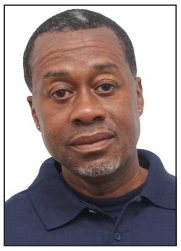
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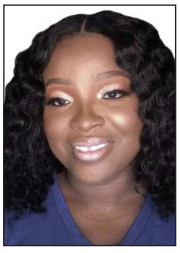
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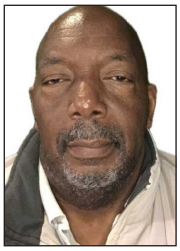


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TWU LOCAL 100
FAMILY DAY
AT MAIMONIDES PARK
Home of the
BROOKLYN CYCLONES
1904 SURF AVE, BROOKLYN, NY
FREE FOOD & SNACKS
SATURDAY
JUNE 6TH
11AM – 5PM
SCAN QR CODE TO REGISTER
TRANSPORT WORKERS UNION
LOCAL 100
AFL CIO
EST. 1934
WE MOVE NEW YORK

This presented a serious Threat to OUR JOBS!
Our livelihoods were in Grave Danger! We stopped it.

Notice of Examination

Transit Customer Service Specialist, Exam No. 0611

THIS WAS STOPPED BY YOUR UNION

Application Deadline:	Type of Test:
December 24, 2019	Multiple-Choice
Application Fee:	**Test Date:** (subject to change)
$61.00	Saturday, March 28, 2020 or Sunday, March 29, 2020

JOB DESCRIPTION

Transit Customer Service Specialists, under close supervision, with limited latitude for independent initiative and judgement, assist and participate in explaining MTA New York City Transit policies and procedures to inquiring customers; receive/record customer complaints, comments and suggestions; dispense information and maps; draft routine replies to customer inquiries; study route schedules of trains and buses to select the most advantageous routes and modes of transportation to reach a destination; provide full and reduced fair media, travel information to callers on special customer inquiry telephone lines; and perform related work.

Special Working Conditions: Transit Customer Service Specialists may be required to work various shifts including nights, Saturdays, Sundays and holidays.

(This brief description does not include all of the duties of this position.)

SALARY AND BENEFITS

The current minimum salary for Transit Customer Service Specialist is $42,090 per annum. This rate is subject to change. The benefits of this position include, but are not limited to, night and weekend salary differentials, paid holidays, vacation and sick leave, a comprehensive medical plan and a pension plan.

Now, OUR JOBS have been secured!
The Station Agent of the Future GURANTEES OUR JOB

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