2027 Open Enrollment

Benefits at Your Fingertips

A quick reference for managing benefit plan options online

Open Enrollment 2027

What is changing

- Employees can complete elections through My MTA Portal or a mobile device
- Employees can add dependents and upload supporting documents electronically
- Digital tools reduce reliance on paper, fax, and in-person document delivery
- Updated videos, new job aids, demonstrations, and support sessions will guide employees



Desktop and Mobile Access

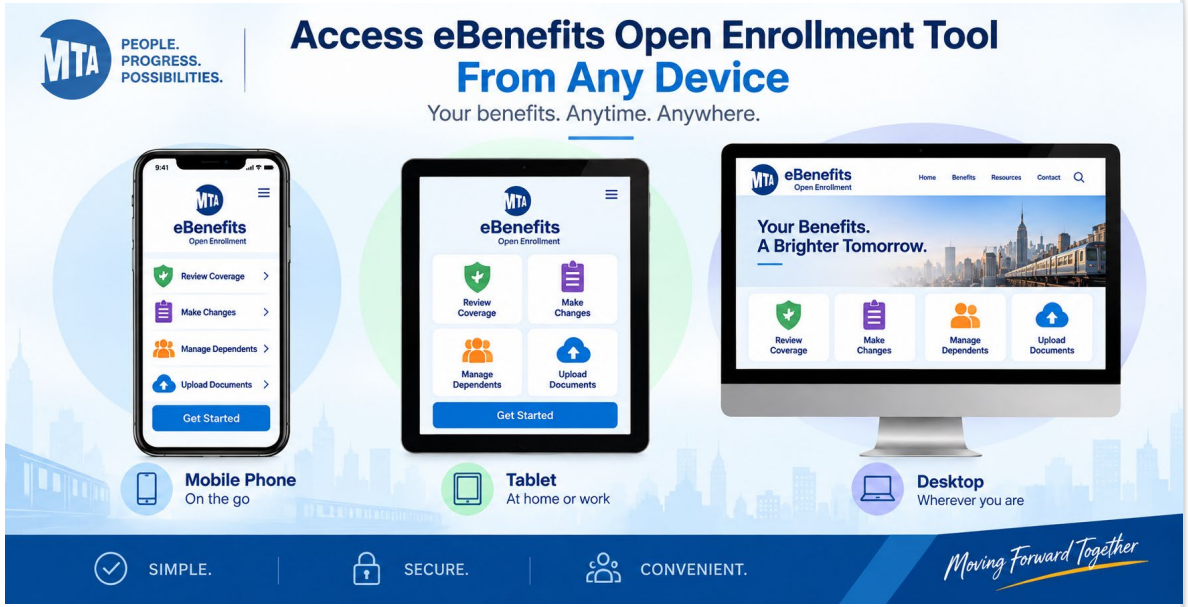
Open Enrollment is more convenient than ever

Use eBenefits from any device

- Review and manage Open Enrollment benefit plan options online
- Access eBenefits Open Enrollment Tool from a desktop, laptop, tablet, or mobile phone.
- Use the tool at home, at work, or on the go.

Your benefits. Anytime. Anywhere.

A digital option for completing Open Enrollment benefit plan elections.



Simple • Secure • Convenient

Access eBenefits through My MTA Portal

Start at www.mymta.info

1. **Log in to** www.mymta.info
2. **Select** My Benefits
3. **Open** eBenefits Open Enrollment



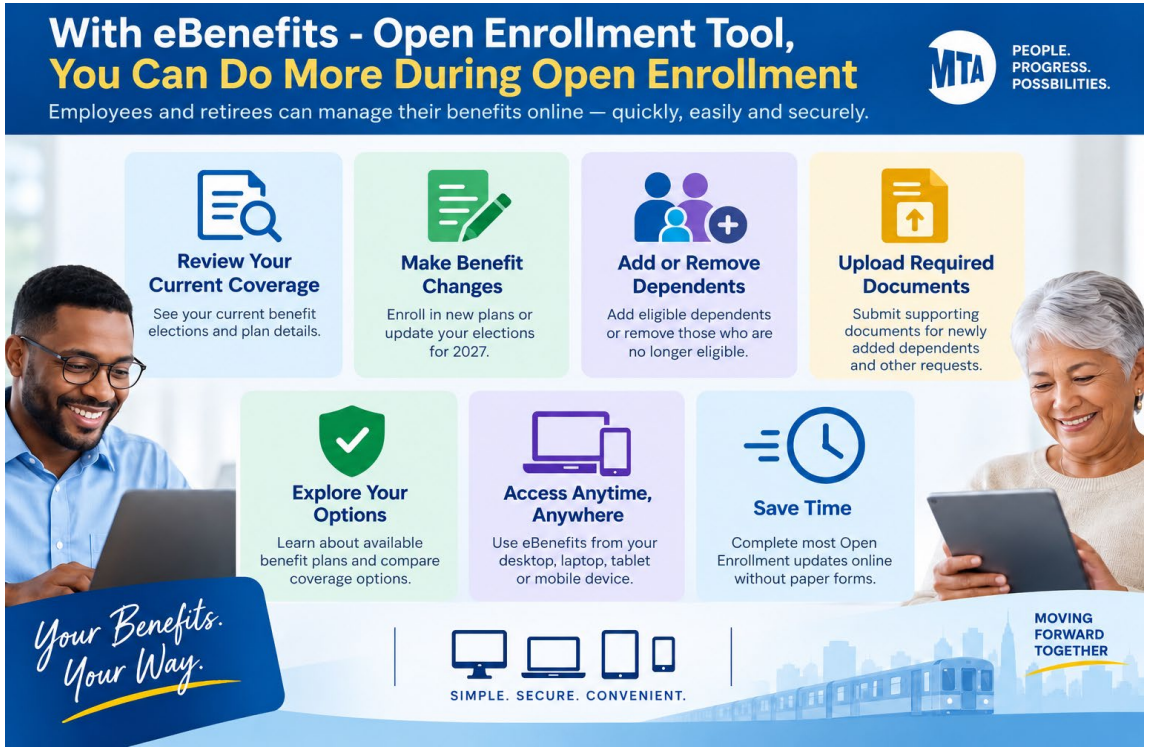
The My Benefits tile is the starting point for the eBenefits Open Enrollment Tool.

What you can do with eBenefits

Manage Open Enrollment online

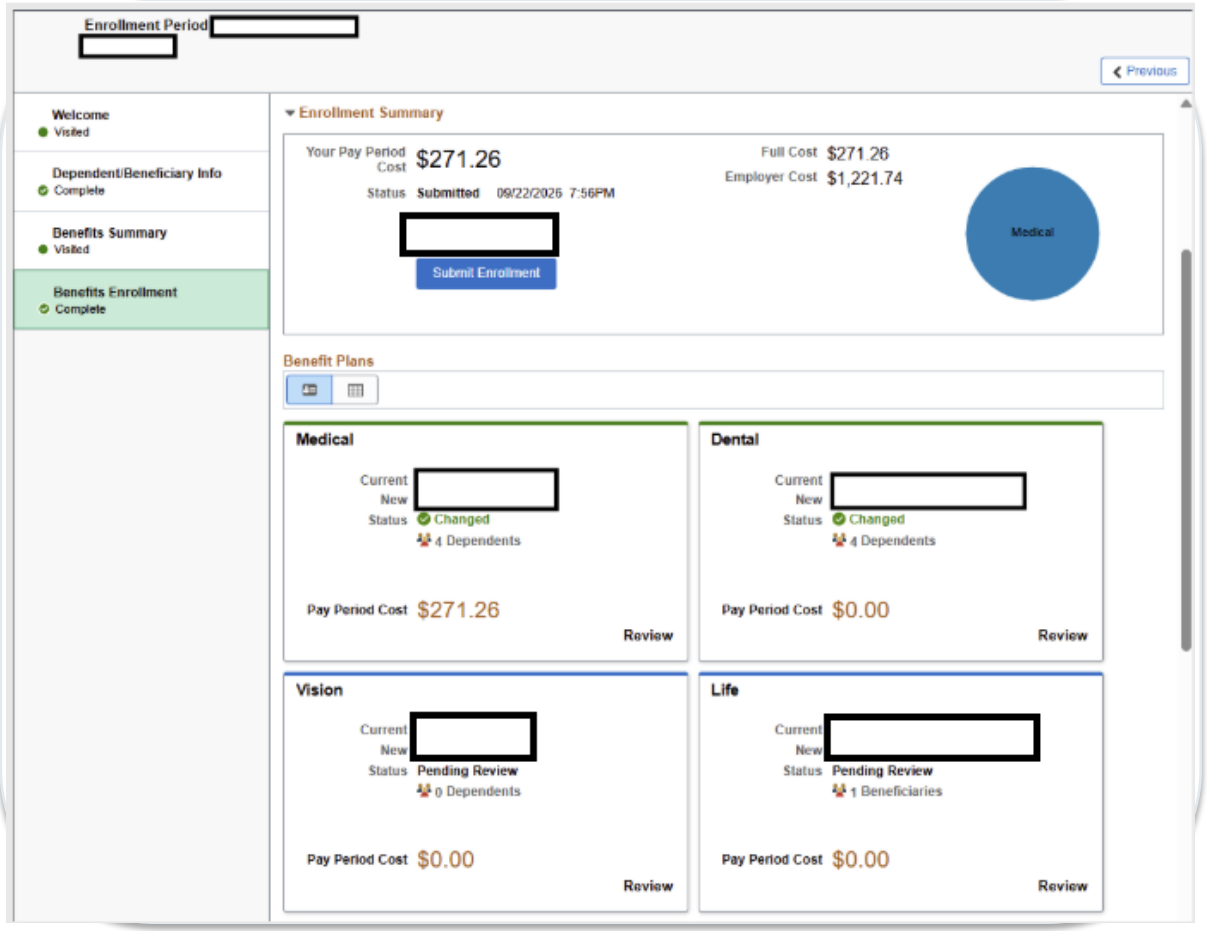
Using the eBenefits Open Enrollment tool, employees and retirees can:

- **Review current coverage**
  See current benefit elections and plan details
- **Make benefit plan changes**
  Enroll in new plans or update elections for 2027
- **Add or remove most eligible dependents**
  Manage dependents who are no longer eligible
- **Upload required documents**
  Submit supporting documents for newly added dependents
- **Submit elections online**
  Complete the request without paper forms, where applicable



Fewer forms. Less paperwork. A faster way to complete Open Enrollment elections.

Review, update, and Submit Benefit Plan Elections



Inside eBenefits

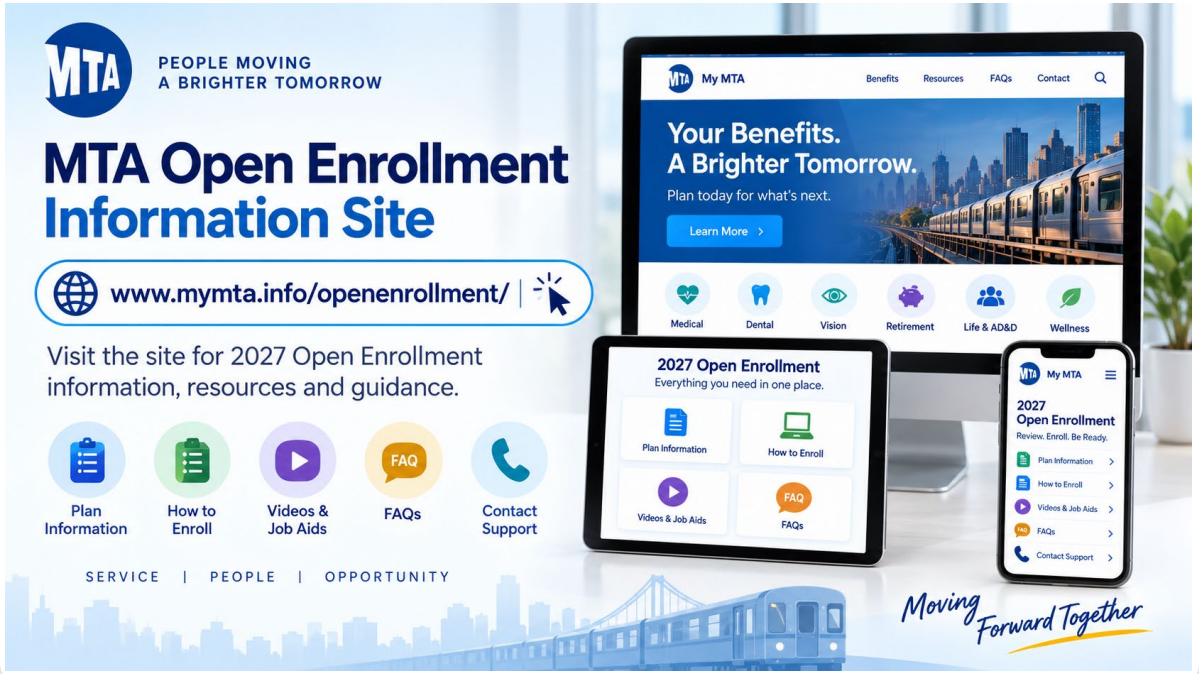
- Review current benefit coverage
- Make Open Enrollment benefit plan changes
- Compare current and new elections before submitting
- Upload any required documentation for newly added depende

Final step

Select Submit Enrollment

Your request is not complete until the confirmation appears.

Find Detailed Guidance On the Open Enrollment Information Site



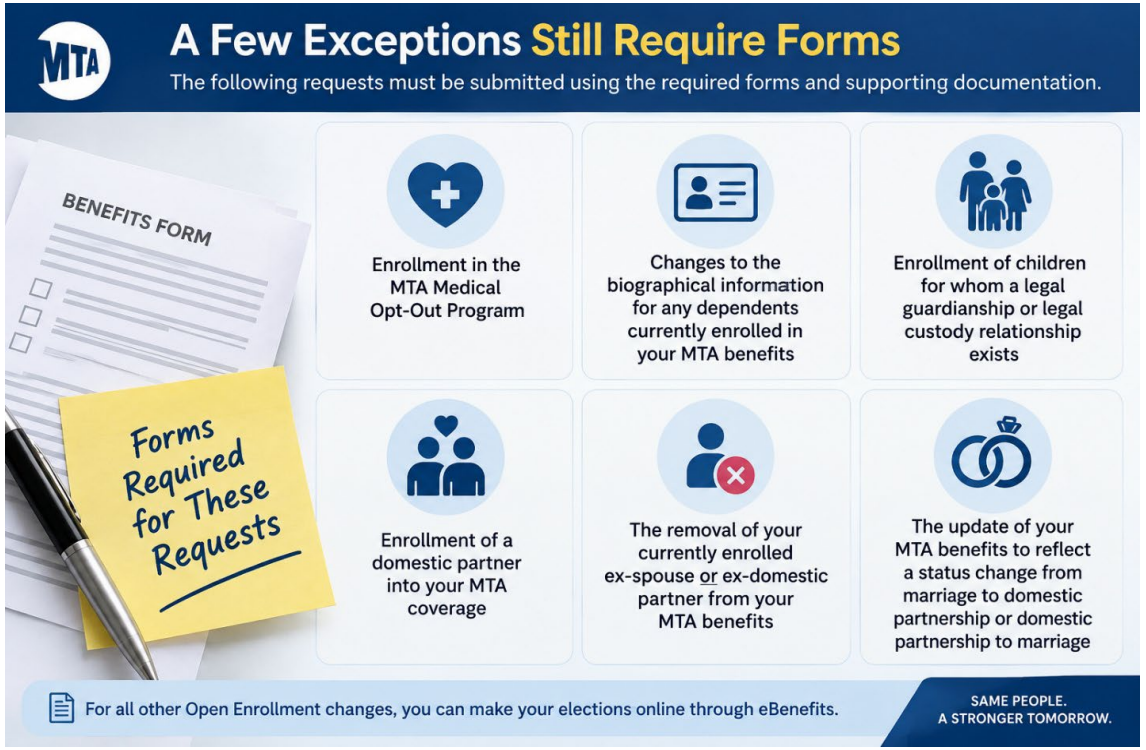
Available resources

- Screen-by-screen job aids for completing Open Enrollment elections
- Health Benefits Summaries specific to your coverage
- Open Enrollment information and guidance
- FAQs and contact support information

www.mymta.info/openenrollment/

A Few Exceptions Still Require Forms

Most Open Enrollment benefit plan elections can be completed directly through eBenefits. A small number of changes may still require separate forms and/or supporting documentation.



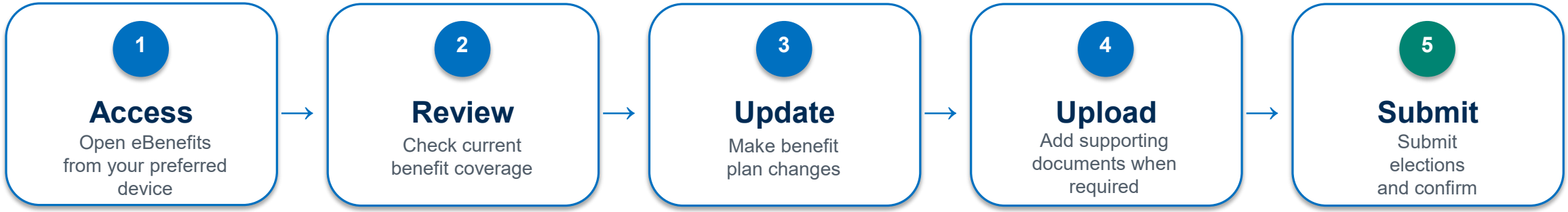
Examples include

- MTA Medical Opt-Out Program enrollment
- Corrections to dependent biographical information
- Legal guardianship or legal custody relationships
- Domestic partner enrollment
- Removal of an ex-spouse or ex-domestic partner
- Marriage / domestic partnership status updates

Use the Open Enrollment Information Site for the applicable forms and instructions.

Go digital and skip the paperwork where you can

Complete most Open Enrollment benefit plan changes in five steps



eBenefits Open Enrollment — your benefits, now at your fingertips.

Get connected. Review your current coverage. Make and submit your benefit plan elections.

For most Open Enrollment benefit plan changes, there's no need to submit a paper form.

2027 Open Enrollment
Benefits at Your Fingertips

What to remember

- ✓ Use My MTA Portal to access eBenefits Open Enrollment
- ✓ Review coverage and available benefit plan options
- ✓ Make elections and upload required documents online
- ✓ Submit elections and look for confirmation
- ✓ Use the Open Enrollment Information Site for detailed job aids and forms

eBenefits Open Enrollment

Your benefits, now at your fingertips.