



TRANSPORT WORKERS UNION

OF GREATER NEW YORK • AFL-CIO • LOCAL 100

John V. Chiarello
President

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July 19, 2025

VIA EMAIL

Janno Lieber
Chairman and CEO
Metropolitan Transportation Authority
Chairman & CEO
2 Broadway, 20th Fl.
New York, New York 10004

RE: Janno to Injured Transit Workers: Drop Dead

Dear Mr. Lieber:

This letter is in reply to the wholly unresponsive letter I received from Lisette Camilo regarding your botched roll-out of a new Workers Compensation claims processing scheme – which has left thousands of injured Transit Workers with unpaid indemnity and differential payments. New York State Law requires employers to make wage payments to workers injured in the course of their employment. The collective bargaining agreement between Local 100 and the MTA requires you to make a differential payment – the difference between the amount paid pursuant to Workers Compensation and the employee's net take-home pay. You have failed miserably at both obligations due to the incompetent transition to Sedgwick. All of this was outlined in my letter to you dated July 18, 2025.

Instead of taking responsibility for your catastrophic failure of leadership, you dumped on a subordinate the task of responding to our legitimate concerns and – more importantly – you ignored Local 100's concrete demands for remediation of the MTA's violations of law and contract visited upon our members. The defense of Sedgwick is as incomprehensible as it is typical: you have never met an outside contractor you did not shower with praise and significant public dollars. One can only wonder why.

Local 100 has filed a Union-wide grievance to redress this matter and we will demand an expedited hearing on the matter next week. We will emphasize in that hearing that the "processing issues" that you attribute as the cause of the missing payments was not "unexpected" as you characterize them: I told you that the system Sedgwick was taking over was too complex for a rushed roll-out, but you ignored my warnings. This entire debacle is on your head. In the meantime, we reject the dishwater platitudes contained in Ms. Camilo's letter and demand that you – the leader of the organization – stand up and take responsibility for the inept handling of this entire situation.

Sincerely,

John V. Chiarello
President
Transport Workers Union Local 100

cc: K. Hochul